



# SERVICE CALL REBATE FORM

At SMA America we take pride in supporting our installers. As part of our factory warranty, SMA offers a Service Call Rebate for inverters that are replaced under warranty. To be eligible for a Service Call Rebate the following rules apply:

1. The equipment must be currently covered by the SMA warranty.
2. The inverter replacement must be authorized by SMA.
3. The inverter being replaced must be returned to SMA within 30 days of the date of the Return Material Authorization (RMA) creation.
4. The request for a Service Call Rebate must be made within 60 days of the creation date of the RMA related to this service call.
5. Service rebates are paid per the following schedule:
  - a. Rebates for Sunny Boy string inverters, Sunny Boy Micro inverters (SB240), Multigate units, SMA Inverter Manager, SMA Power+ Solution TS4-R, JMS-F (JYMTHY RSD), and Sunny Islands are \$150 for the first device replacement and \$25 for each additional device replaced at the same location.
  - b. Rebates for Sunny Tripower and CU1000 are paid at the rate of \$250 for the first device and \$50 for each additional device replaced at the same location.
  - c. Rebates for CORE1 and PEAK3 will be paid at \$250 for a full unit or board replacement(s) for each inverter repaired or replaced.
6. This policy is subject to change at any time without prior notice.
7. The Service Call Rebate request must include the IRS W-9 form if not currently on file with SMA America, LLC. The current form can be found at the IRS website <https://www.irs.gov/pub/irs-pdf/fw9.pdf>.
8. All forms must be typed or completed electronically. Handwritten forms cannot be processed.

## INSTALLER/DEALER COMPANY INFORMATION

Date: \_\_\_\_\_ Company Name: \_\_\_\_\_

Installer's Name: \_\_\_\_\_

Company Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone No: \_\_\_\_\_ Cell No: \_\_\_\_\_

Email Address: \_\_\_\_\_

**Date(s) of Service Call(s):** \_\_\_\_\_

## JOBSITE INFORMATION

Client Name: \_\_\_\_\_

Jobsite Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone No: \_\_\_\_\_

**Please be sure to contact SMA America for an RMA number before returning any items.**

SMA Inverter/Device Model	Serial Number	RMA Number	Rebate Amount

Please see attached addendum for additional RMAs.

**After completing this form and the W-9, please email them to: [SCR@SMA-America.com](mailto:SCR@SMA-America.com).**

FOR INTERNAL USE ONLY	
Service Calls:	
Rebate Amount: \$	
Date:	Initials:



# AUTHORIZATION AGREEMENT FOR DIRECT DEPOSITS (ACH CREDITS)

Company Name: \_\_\_\_\_

AR email Address: \_\_\_\_\_

I hereby authorize SMA Solar Technology America, hereinafter called COMPANY, to initiate credit and, if necessary, debit entries and adjustments for any credit entries in error to my:

(select one)

Checking Account

Savings Account

indicated below, at the depository Financial Institution named below. I acknowledge that the authority will remain in effect until I have canceled it in writing and that the origination of ACH transactions to my account must comply with the provisions of U.S. law.

Financial Institution: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Account Name: \_\_\_\_\_

Routing Number: \_\_\_\_\_ Account Number: \_\_\_\_\_

SWIFT Code: \_\_\_\_\_

This authorization is to remain in full force and effect until COMPANY has received written notification from me of its termination in such time, and in such manner as to afford COMPANY and Financial Institution a reasonable opportunity to act on it.

Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

SMA America, LLC  
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