

SMA Australia Pty Ltd

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Freecall 1800 SMA AUS



Please do not send this form until you have received a return authorisation number.
This can be obtained by contacting our service line on 1800 SMA AUS.

Request for exchange device

Return authorisation number

Product/Model:

(see inverter label)

SN:

(serial number)

Purchase/
installation

(dd.mm.yyyy)

Communication equipment:

☐ none ☐ RS232 ☐ RS485 ☐ Sunny Display ☐ Radio-Piggy Back ☐ BT-Piggy Back

Special equipment: ☐ none

DC connector

Specific settings: ☐ none

(specific settings of the ENS parameter can only be carried out with written approval of the responsible power supplier)

Information about failure:

Message of LEDs:

☐ Failure is constant

Display reads:

☐ Failure occurs sporadically

Failure description:

Address of ordering contact/company**Shipping address** (if different)

Company

Company

Title

Title

Name

Name

Street/No.

Street/No.

Postal code + City

Postal code + City

Country

Country

Phone number

Phone number

Fax number

Fax number

E-mail

For office use only:

EXSN:

Consignment:

Remarks:

Customer name (if different to address above)

SMA Solar Technology AG

Sitz: 34266 Niestetal
Amtsgericht Kassel HRB 3972

Vorsitzender des Aufsichtsrats: Günther Cramer
Vorstand: Jürgen Dolle, Roland Grebe, Uwe Hertel, Pierre-Pascal Urbon, Marko Werner
USt-ID-Nr. DE 113 08 59 54 • WEEE-Reg.-Nr. DE 95881150