



ORDER FORM

SMA EXTENDED WARRANTY COMFORT

Valid from April 1, 2019

Extended warranty for Sunny Boy, Sunny Tripower, Sunny Tripower Storage, Sunny Highpower and MLX

In accordance with our warranty conditions, an SMA replacement device, including dispatch handling, is included in the Comfort extended warranty: If your device is defective, we will send you a replacement inverter with all the necessary updates, at no cost. In order to ensure that the device replacement process is as smooth and easy as possible for you, your installer or the SMA Service will be happy to assist you.*

All important information about the SMA warranty can be found in our warranty terms and conditions at www.SMA.de/en/service-support/overview.

Simply fill out the order form and fax or e-mail it to us.

Fax number: +49 561 9522-435600; e-mail address: Warranty@SMA.de

I would like to order the SMA Comfort extended warranty and select the following conditions (one-off payment)¹⁾:

Price group	to 10 years	to 15 years	to 20 years
1	251.00 AUD	502.00 AUD	754.00 AUD
2	319.00 AUD	637.00 AUD	956.00 AUD
3	334.00 AUD	669.00 AUD	1003.00 AUD
4	393.00 AUD	785.00 AUD	1178.00 AUD
5	424.00 AUD	848.00 AUD	1272.00 AUD
6	455.00 AUD	911.00 AUD	1366.00 AUD
7	487.00 AUD	973.00 AUD	1460.00 AUD
8	518.00 AUD	1036.00 AUD	1554.00 AUD
9	565.00 AUD	1130.00 AUD	1696.00 AUD
10	612.00 AUD	1225.00 AUD	1837.00 AUD
11	659.00 AUD	1319.00 AUD	1978.00 AUD
12	707.00 AUD	1413.00 AUD	2120.00 AUD
13	801.00 AUD	1601.00 AUD	2402.00 AUD
14	864.00 AUD	1727.00 AUD	2591.00 AUD
15	1146.00 AUD	2292.00 AUD	3438.00 AUD
16	1407.00 AUD	2813.00 AUD	4220.00 AUD
17	1583.00 AUD	3165.00 AUD	4748.00 AUD
19	1490.00 AUD	2981.00 AUD	4473.00 AUD
20	1568.00 AUD	3138.00 AUD	4708.00 AUD
21	1647.00 AUD	3295.00 AUD	4944.00 AUD

¹⁾ All listed inverter prices are exclusive of VAT.

* The terms and conditions for SMA Limited Warranty Contracts apply



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Price group	Device type
1	SB 1100, SB 1200, SB 1300TL-10, SB1.5-1VL-40, SB 1600TL-10, SB 1700, SB 2000HF-30, SB2.0-1VL-40, SB 2100TL, SB 2500, SB2.5-1VL-40, SB 2500HF-30, SB 2500TLST-21
2	SB 3000, SB3.0-1AV-40*, SB3.0-1AV-41*, SB 3000HF-30, SB 3000TL-20, SB 3000TL-21, STP3.0-3AV-40*, SB 3300, SB 3300-11, SB 3500TL-JP-22**, SB 3500TL-JP-22-MP**, SB3.6-1AV-40*, SB3.6-1AV-41*, SB 3600TL-20, SB 3600TL-21, SB 3600SE-10***, SB 3800, SB 3800-11
3	SB4.0-1AV-40*, SB4.0-1AV-41*, SB 4000TL-20, SB 4000TL-21, STP4.0-3AV-40*, SB 4500TL-JP-22**, SB 4500TL-JP-22-MP**
4	SB5.0-1AV-40*, SB5.0-1AV-41*, SB 5000TL-20, SB 5000TL-21, SB 5000SE-10***, SB 5400TL-JP-22-MP**, STP5.0-3AV-40*, STP 5000TL-20
5	SB 6000TL-21, SB6.0-1AV-41*, STP 6000TL-20, STP6.0-3AV-40*
6	STP 7000TL-20
7	STP 8000TL-10, STP 8000TL-20, STP8.0-3AV-40*
8	STP 9000TL-20
9	STP 10000TL-10, STP 10000TL-20, STP 10000TLEE-JP-10, STP 10000TLEE-JP-11, STP10.0-3AV-40*
10	STP 12000TL-10, STP 12000TL-20
11	STP 15000TL-10, STP 15000TL-30, STP 15000TLEE-10
12	STP 17000TL-10
13	STP 20000TL-30, STP 20000TLEE-JP-11, STP 20000TLEE-10
14	STP 24500TL-JP-30, STP 25000TL-30, STP 25000TL-JP-30
15	03-50-1000-1-40 (STP 50-40), 03-50-1000-3-40 (STP 50-JP-40)
16	STP 60-10, STP 60-JP-10, 139F5003 (MLX 60)
17	SHP 75-10
19	STPS60-10, 3-100-1000-1-20 (SHP 100-20)
20	3-125-1500-2-20 (SHP 125-US-20)
21	3-150-1500-1-20 (SHP 150-20), 3-150-1500-2-20 (SHP 150-US-20)

* The factory warranty for the SBx.x-1AV-40 and STPx.x-3AV-40 is 5 years. This can be extended by a maximum of 10 years to 15 years.

** The factory warranty for the SBxx00TL-JP-22/-MP is 10 years. This can be extended by a maximum of 10 years to 20 years.

*** The extended warranty for the SB xx00SE-10 refers exclusively to the inverter (the corresponding battery is not a part of this extended warranty).

The sale of extended warranties is limited to the above listed device types (the above mentioned device types ending with -BS, -IT and -Kxx are excluded from the limitation).

SMA reserves the right to add or remove device types to or from the overview list at any time.

The warranty can only be extended during an existing valid warranty period.

The total duration of the factory warranty period and the warranty extension may not exceed 20 years.



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Invoice address	Company / legal form	
	PV system operator	Solar power professionals
	Last name, first name	
	VAT reg. no. ²⁾	
	Street and no.	
	ZIP code/city/country	
	Telephone no.	
	E-mail address	

²⁾ If your address is in the European Union, please provide a **valid value-added tax registration number (VAT reg. no.)**.

Recipient of the certificate (if different from invoice address)	Last name, first name	
	Company	
	E-mail address	

Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number

When buying an extended warranty for more than nine devices, please send us an Excel file with the respective data if possible.

I consent to SMA storing my PV system data (location, inverter type and serial numbers) for future Service activities.

Yes, I would like to receive information on current issues regarding the PV system and energy management by mail, e-mail or telephone.

You can withdraw your consent to the storage and use of your data at any time by sending an e-mail to Kundendaten.Service@SMA.de or by mail. All personal data gathered, processed or used by SMA will be treated in accordance with the applicable data protection laws. Any personal data that SMA collects about you will be treated as strictly confidential and will not be passed on to third parties without your express consent.

Date, signature of purchaser/invoice recipient

Date on which device was purchased by PV system operator
(Please attach a copy of the invoice)