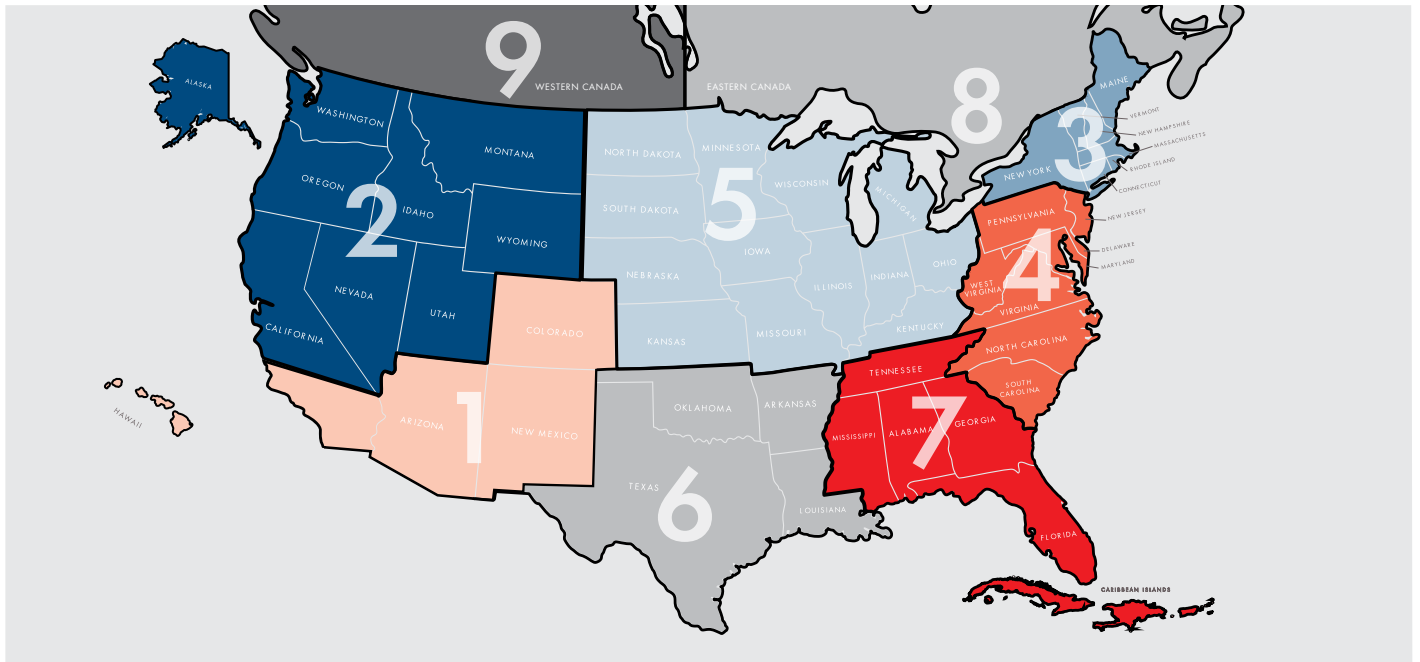


Your Sales Support



Territory Sales Manager	Inside Sales Specialist	Sales Program Manager
1 Tanya Layfield 916-809-2869	Sydney Clevenger 916-625-3555 <i>Responsible for providing product lead times, pricing information, technical documentation and other general inquiries.</i>	John Owens 916-938-0987 <i>Responsible for POS, loyalty program, credits, rebates, monthly reporting and general sales support.</i>
2 Travis Davis 916-938-1384		
3 Cara Richards 916-809-7193		
4 Chris Mahoney 916-208-3323		
5 Frank Cardenas 916-938-1498		
6 Brett Hurney 916-938-1806		
7 Jena Ramsey 916-938-3131		
8 Frank Cardenas 916-938-1498		
9 Frank Cardenas 916-938-1498		

Order Management Team :: Orders@SMA-America.com
 Responsible for customer orders, order processing, logistics updates and change orders.

Warranty Team :: warranty2@SMA.de
 Responsible for creating/updating all warranty requests & orders and for equipment record maintenance.

Sales Contact, General Questions
InsideSales@SMA-America.com 916-625-3555

Point of Sale Team :: POS@SMA-America.com
 Responsible for POS, loyalty program, credits, rebates and monthly reporting.

Accounts Receivable Team :: AR@SMA-America.com
 Responsible for processing all customer payments, sending statements of accounts and processing final lien waivers.

Billing Team :: Billing@SMA-America.com :: 916-625-3557
 Responsible for all invoices, processing all resale certifications for applicable taxes and conditional lien waivers.

General Contacts
 SMA Service Line +1-877-MY-SMATech (+1-877-697-6283)
 Service Line hours of operation: Monday-Friday, 9am-8pm ET
 Marketing Support: Marketing-US@SMA-America.com
 Solar Academy: SolarAcademy@SMA-America.com

Online Service Center :: my.sma-service.com
 Our OSC presents users with 24/7 availability, user-friendly registration, comprehensive service offerings, streamlined communication, extensive documentation and seamless integration, empowering you to efficiently manage your service operations and access the support you need, when you need it.