



ORDER FORM

**SMA ACTIVATION CODE FOR EXTENDED WARRANTY**

Valid from February 26, 2025

**Warranty Extensions for SMA America Products**

**Order Conditions:**

Extended warranties can be purchased any time during the SMA America factory warranty period. If the inverter already has an extended warranty, it can be further extended up to 20 or 25 years, depending on the product. SMA reserves the right to alter these prices.

**Instructions for Installers and/or Homeowners:**

Please contact [warranty2@sma.de](mailto:warranty2@sma.de) for your quote on extended warranties.

Please mail the completed form with your check to:

3925 Atherton Road

Rocklin, CA 95765

Attention: Warranty Department

**Payment Methods:**

Enclosed is my check #  
purchase.

made payable to SMA America, LLC for the warranty

OR

Here is my credit card information for the warranty purchase:

Visa

Master Card

American Express

Credit card number:

CVV:

Expiration date:

Name as it appears on card:

Credit card billing address:

Zip code:

Amount: *to be provided by SMA America ([warranty2@sma.de](mailto:warranty2@sma.de))*



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**Extended warranty exclusively for the products listed on the following page**

The extended warranty includes the repair and/or replacement of your device according to the Terms and Conditions for SMA Warranty Contracts. All important information about the SMA warranty extension can be found in our Terms and Conditions for SMA Warranty Contracts <https://www.sma-america.com/service-support/overview.html>

**Simply fill out the order form and fax, e-mail or mail it to us.**

**Fax number: +1 916 625 0871, e-mail address: [warranty2@sma.de](mailto:warranty2@sma.de)**

**Mailing address: 3925 Atherton Road, Rocklin, CA 95765, USA, Attention: Warranty Department**

I would like to order the SMA extended warranty under the following conditions (one-off payment). All listed device prices are exclusive of value-added tax:

Power class	COMFORT					
	Quantity	+5 years	Quantity	+10 years	Quantity	+15 years
up to 5 kVA per device		x 285 \$		x 570 \$		x 855 \$
up to 10 kVA per device		x 375 \$		x 750 \$		x 1125 \$
up to 25 kVA per device		x 625 \$		x 1250 \$		x 1875 \$
up to 50 kVA per device		x 795 \$		x 1590 \$		x 2385 \$
up to 90 kVA per device		x 1020 \$		x 2040 \$		x 3060 \$
up to 150 kVA per device		x 1300 \$		x 2600 \$		x 3900 \$
up to 250 kVA per device		x 1530 \$		x 3060 \$		x 4590 \$



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The total duration of the factory warranty period and the warranty extension period may not exceed the max. warranty period (SMA Limited Factory Warranty + Extended Warranty).

Power class	Device type	Max. warranty period
up to 5 kVA per device	SB3.0-1xx-US-4x, SB3.8-1xx-US-4x, SB5.0-1xx-US-4x, SB3.0-1SP-US-41-V2, SB3.8-1SP-US-41-V2, SB3000TL-US-22, SB3800TL-US-22, SB4000TL-US-22, SB5000TL-US-22 SB5.0-1SP-US-41-V2	20 years
up to 5 kVA per device	SBSE3.8-US-50, SBSE4.8-US-50	25 years
up to 10 kVA per device	SB6.0-1xx-US-4x, SB7.0-1xx-US-4x, SB7.7-1xx-US-4x, SB6000TL-US-22, SB7000TL-US-22, SB7700TL-US-22, SB6.0-1SP-US-41-V2, SB6.0-1SP-US-41-V2, SB7.7-1SP-US-41-V2	20 years
up to 10 kVA per device	SBSE5.8-US-50, SBSE7.7-US-50, SBSE9.6-US-50, SBSE11.5-US-50	25 years
up to 25 kVA per device	STP 12000TL-US-10, STP 15000TL-US-10, STP 20000TL-US-10, STP 24000TL-US-10, STP 20-US-50, STP 25-US-50	20 years
up to 50 kVA per device	03-50-1000-2-40 (STP 50-US-40) 03-33-1000-2-41 (STP 33-US-41), 03-50-1000-2-41 (STP 50-US-41), STP 30000TL-US-10 STP 30-US-50	20 years
up to 90 kVA per device	03-62-1000-2-41 (STP 62-US-41)	20 years
up to 150 kVA per device	3-125-1500-2-20 (SHP 125-US-20), 3-150-1500-2-20 (SHP 150-US-20), 3-125-1500-2-21 (SHP 125-US-21), 3-150-1500-2-21 (SHP 150-US-21)	25 years
up to 250 kVA per device	3-165-1500-2-21 (SHP 165-US-21), 3-172-1500-2-21 (SHP 172-US-21), 3-FLE-1500-2-21 (SHP FLEX-US-21)	25 years

The sale of extended warranties is limited to the above listed device types. SMA reserves the right to add or remove device types to or from the overview list at any time. The warranty can only be extended during an existing valid warranty period.



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<b>Invoice recipient</b>	Company / legal form	
	System operator	Installer
	Last name, first name	
	VAT ID no.	
	Customer no. (if any)	
	Street and no.	
	ZIP code/city/country	
	Telephone no.	
	E-mail address	
	Serial number/s	
	Date of commissioning	

**When you have filled out our order form, please send it to us by fax, e-mail or mail.**

**Fax number: +1 916 625 0871, e-mail address: [warranty2@sma.de](mailto:warranty2@sma.de)**

**Mailing address: 3925 Atherton Road, Rocklin, CA 95765, USA, Attention: Warranty Department**

After processing your order, we will send you the documents including the activation code(s) to the specified e-mail address.

In order to extend the warranty of an inverter using an activation code you have to do the following:

1. Register your product via the SMA homepage:  
<http://www.my.sma-service.com/s/product-registration>
2. During product registration, enter the activation code for your extended warranty.
3. If you have already registered your product, please log in at  
<http://www.my.sma-service.com/s/product-registration> and activate the code under "My PV systems".

Please note:

- The code activation is only possible with a valid warranty.
- Warranty coverage varies depending on the country of installation.
- For more information, please refer to the Terms and Conditions for SMA Warranty Contracts on the SMA homepage at <https://www.sma-america.com/service-support/overview.html>

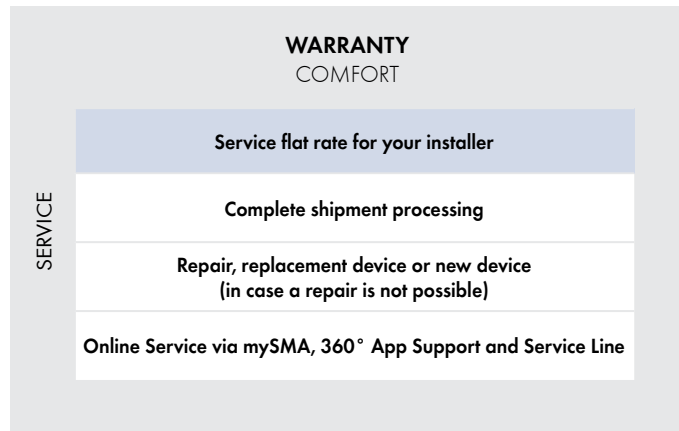
The purchase price will only be refunded on return or exchange following effective cancellation in accordance with the Terms and Conditions for SMA Warranty Contracts. After the cancellation period, the goods cannot be returned in exchange for a refund or to purchase other goods. SMA shall not be liable for the loss of the activation code or any resulting damage after it has been sent to the email address provided by the customer.



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The countries for the COMFORT service level are listed in the following tables:

**COMFORT**

Andorra	Australia	Austria	Belgium	Bulgaria
Canada	Croatia	Czech Republic	Denmark	Estonia
Finland	France (Mainland)	France (Oversea territories)	Germany	Greece
Hungary	Italy	Latvia	Liechtenstein	Lithuania
Luxembourg	Malta	Monaco	Netherlands	New Zealand
Poland	Portugal	Puerto Rico	Romania	Republic of Ireland
Slovenia	South Korea	Spain	Sweden	Slovakia
Switzerland	<b>United States of America</b>	United Kingdom	West Cyprus	

Yes, I agree that SMA stores my invoice data.

You can withdraw your consent to the storage and use of your data at any time by sending an email to [Kundendaten.Service@SMA.de](mailto:Kundendaten.Service@SMA.de) or by mail. All personal data gathered, processed or used by SMA will be treated in accordance with the applicable data protection laws. Any personal data that SMA collects about you will be treated as strictly confidential and will not be passed on to third parties without your express consent.

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Date, signature of customer/invoice recipient