



ORDER FORM

SMA ACTIVATION CODE FOR EXTENDED WARRANTY

valid from June 1, 2022

Extended warranty for Sunny Boy, Sunny Tripower, Sunny Tripower Storage, Sunny Highpower

The extended warranty includes the repair of your device according to our warranty conditions. All important information about the SMA warranty can be found in our warranty terms and conditions at https://www.sma-australia.com.au/service-support/overview.html

Simply fill out the order form and fax or e-mail it to us.

Fax number: +49 561 9522-435600, e-mail address: Warranty@SMA.de

I would like to order the SMA extended warranty under the following conditions (one-off payment). All listed device prices are exclusive of value-added tax:

| Power class | ACTIVE (can be activated for ACTIVE and COMFORT countries) | | | | | |
|-------------|---|----------|------------|----------|------------|--------------------|
| | Type | Quantity | +5 years | Quantity | +10 years | Quantity +15 years |
| | up to 5 kVA per device | | x 330 AUD | | x 660 AUD | x 990 AUD |
| | up to 10 kVA per device | | x 445 AUD | | x 890 AUD | x 1335 AUD |
| | up to 25 kVA per device | | x 735 AUD | | x 1470 AUD | x 2205 AUD |
| | up to 50 kVA per device | | x 980 AUD | | x 1960 AUD | x 2940 AUD |
| | up to 90 kVA per device | | x 1305 AUD | | x 2610 AUD | x 3915 AUD |
| | up to 150 kVA per device | | x 1630 AUD | | x 3260 AUD | x 4890 AUD |

| Power class | COMFORT (can be activated only for COMFORT countries) | | | | | |
|-------------|--|----------|------------|----------|------------|--------------------|
| | Type | Quantity | +5 years | Quantity | +10 years | Quantity +15 years |
| | up to 5 kVA per device | | x 410 AUD | | x 820 AUD | x 1230 AUD |
| | up to 10 kVA per device | | x 540 AUD | | x 1080 AUD | x 1620 AUD |
| | up to 25 kVA per device | | x 900 AUD | | x 1800 AUD | x 2700 AUD |
| | up to 50 kVA per device | | x 1145 AUD | | x 2290 AUD | x 3435 AUD |
| | up to 90 kVA per device | | x 1470 AUD | | x 2940 AUD | x 4410 AUD |
| | up to 150 kVA per device | | x 1875 AUD | | x 3750 AUD | x 5625 AUD |



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The total duration of the factory warranty period and the warranty extension period may not exceed the max. warranty period (SMA Limited Factory Warranty + Extended Warranty).

| Power class | Device type | Max. warranty period |
|--------------------------|---|----------------------|
| up to 5 kVA per device | SB3.0-1AV-40, SB3.0-1AV-41, STP3.0-3AV-40, SB3.6-1AV-40, SB3.6-1AV-41, SB4.0-1AV-40, SB4.0-1AV-41, STP4.0-3AV-40, SB5.0-1AV-40, SB5.0-1AV-41, SB5.5-LVJP-41, STP5.0-3AV-40, STP5.0-3SE-40 | 15 years |
| up to 5 kVA per device | SB5.0-1xx-US-4x, SB3.0-1xx-US-4x, SB3.8-1xx-US-4x, SB 2000HF-30, SB2100TL, SB2500, SB2500HF-30, SB2500TLST-21, SB3000, SB3000HF-30, SB3000TL-20, SB3000TL-21, SB3300, SB3300-11, SB3500TLJP-22, SB3500TLJP-22-MP, SB3600TL-20, SB3600TL-21, SB3800, SB3800-11, SB4000TL-20, SB4000TL-21, SB4500TLJP-22, SB4500TLJP-22-MP, SB5000TL-20, SB5000TL-21, STP5000TL-20, SB5400TLJP-22-MP, SB1.5-1VL-40, SB2.0-1VL-40, SB2.5-1VL-40, SB3600SE-10, SB3000TL-US-22, SB3800TL-US-22, SB4000TL-US-22, SB5000TL-US-22 | 20 years |
| up to 10 kVA per device | SB6.0-1AV-41, STP6.0-3AV-40, STP8.0-3AV-40, STP10.0-3AV-40, STP6.0-3SE-40, STP8.0-3SE-40, STP10.0-3SE-40 | 15 years |
| up to 10 kVA per device | SB6.0-1xx-US-4x, SB7.0-1xx-US-4x, SB7.7-1xx-US-4x, SB6000TL-21, STP6000TL-20, STP7000TL-20, STP8000TL-20, STP9000TL-20, STP10000TL-20, STP10000TLEEJP-10, STP10000TLEEJP-11, SB6000TL-US-22, SB7000TL-US-22, SB7700TL-US-22 | 20 years |
| up to 25 kVA per device | STP12000TL-US-10, STP15000TL-US-10, STP12000TL-20, STP15000TL-30, STP20000TL-30, STP20000TL-US-10, STP20000TLEEJP-11, STP24000TL-US-10, STP24500TLJP-30, STP25000TL-30, STP25000TLJP-30, STP12-50, STP15-50, STP20-50, STP25-50, STP20-US-50, STP25-US-50 | 20 years |
| up to 50 kVA per device | 03-50-1000-1-40 (STP50-40), 03-50-1000-1-41 (STP50-41), 03-50-1000-3-40 (STP50JP-40), 03-50-1000-3-41 (STP50JP-41), 03-33-1000-2-41 (STP33-US-41), 03-50-1000-2-40 (STP50-US-40), 03-50-1000-2-41 (STP50-US-41), STP30000TL-US-10, STP30-US-50 | 20 years |
| up to 90 kVA per device | IM-20, IM-10 | 10 years |
| up to 90 kVA per device | SHP75-10, STPS60-10, 03-62-1000-2-41 (STP62-US-41), STP60-10, MLX60 | 20 years |
| up to 150 kVA per device | ES-SYS-TS-70* | 10 years |
| up to 150 kVA per device | 3-125-1500-2-20 (SHP125-US-20), STP110-60, 3-150-1500-1-20 (SHP150-20), 3-150-1500-2-20 (SHP150-US-20), 3-143-1500-3-20 (SHP143JP-20), 3-100-1000-1-20 (SHP100-20), 3-100-1000-3-20 (SHP100JP-20), 3-150-1500-1-21 (SHP150-21), 3-150-1500-2-21 (SHP150-US-21), 3-125-1500-2-21 (SHP125-US-21), 3-100-1000-1-21 (SHP100-21), 3-100-1000-3-21 (SHP100JP-21), 3-143-1500-3-21 (SHP143JP-21) | 20 years |

The sale of extended warranties is limited to the above listed device types (the above mentioned device types ending with BS, -IT and -Kxx are excluded from the limitation). SMA reserves the right to add or remove device types to or from the overview list at any time. The warranty can only be extended during an existing valid warranty period.

* Please note **not** to activate your code during product registration. You have to send the non-activated code together with the registration form to Warranty@sma.de. The warranty will be confirmed to you by e-mail.



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| | | |
|------------------------|--------------------------|-----------|
| Invoice address | Company / legal form | |
| | System operator | Installer |
| | Last name, first name | |
| | VAT ID no. ¹⁾ | |
| | Customer no. (if any) | |
| | Street and no. | |
| | ZIP code/city/country | |
| | Telephone no. | |
| | E-mail address | |

¹⁾ If your address is in the European Union, please provide a **valid value-added tax identification number (VAT ID no.)**.

When you have filled out our order form, please send it to us by fax or e-mail.

Fax number: +49 561 9522-435600, e-mail address: Warranty@SMA.de

After processing your order, we will send you the documents including the activation code(s) to the specified e-mail address.

In order to extend the warranty of an inverter using an activation code, you must do the following:

1. Register your product via the SMA homepage:
<http://www.my.sma-service.com/s/product-registration>
2. During product registration, enter the activation code for your extended warranty.
3. If you have already registered your product, please log in at
<http://www.my.sma-service.com/s/product-registration> and activate the code under "My PV systems".

Please note:

- The code activation is only possible with a valid warranty.
- Warranty coverage varies depending on the country of installation.
- For more information, please refer to the SMA warranty conditions on the SMA homepage at <https://www.sma-australia.com.au/service-support/downloads.html>

The purchase price will only be refunded on return or exchange following effective cancellation. After the cancellation period, the goods cannot be returned in exchange for a refund or to purchase other goods. SMA shall not be liable for the loss of the activation code or any resulting damage after it has been sent to the email address provided by the customer.



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The countries for the respective service level are listed in the following tables:

ACTIVE

Table with 5 columns listing countries for the ACTIVE service level: Argentina, Bangladesh, Belize, Bolivia, Brazil, Chile, Costa Rica, Ecuador, El Salvador, Guatemala, Honduras, India, Israel, Indonesia, Japan, Jordan, Colombia, Malaysia, Mexico, Myanmar, Namibia, Nicaragua, Pakistan, Panama, Paraguay, Peru, Philippines, San Marino, Singapore, Sri Lanka, South Africa, Taiwan, Thailand, Turkey, Ukraine, Uruguay, Vatican City, United Arab Emirates, Vietnam.

COMFORT

Table with 5 columns listing countries for the COMFORT service level: Andorra, Australia, Austria, Belgium, Bulgaria, Czech Republic, Canada, Croatia, Denmark, Estonia, Finland, France (Mainland), France (Oversea territories), Germany, Hungary, Italy, Liechtenstein, Lithuania, Latvia, Luxembourg, Malta, Monaco, Netherlands, New Zealand, Portugal, Poland, Republic of Ireland, Romania, Slovenia, Slovakia, Spain, South Korea, Sweden, Switzerland, United States of America, United Kingdom, West Cyprus.

Yes, I agree that SMA stores my invoice data.

Yes, I would like to receive information on current issues regarding the PV system and energy management by mail, e-mail or telephone.

You can withdraw your consent to the storage and use of your data at any time by sending an email to (Kundendaten.Service@SMA.de) or by mail. All personal data gathered, processed or used by SMA will be treated in accordance with the applicable data protection laws. Any personal data that SMA collects about you will be treated as strictly confidential and will not be passed on to third parties without your express consent.

Date, signature of customer/invoice recipient